



Serving beyond boundaries...  
Making distances insignificant



#### SUPPORT FOR:

- Remote Monitoring
- Server Administration
- Virtualization
- Cloud Computing & Storage
- Web Servers
- Databases & Applications
- Small Business Server (SBS)
- Sharepoint Services
- Microsoft BPOS
- Microsoft Dynamics CRM
- Wordpress Site Management
- CMS Support
- Network Protection

## RELIABLE PARTNER TO MANAGE YOUR IT RESOURCES



### Remote IT Infrastructure Management Services



Offering solutions and services to design, build and manage your IT infrastructure to ensure high availability at the same time reduce TCO and increase ROI.

#### INDUSTRIES

- + Data Centers/NOC's
- + ISPs
- + Soho & SMBs
- + Webhosting Firms

#### WHY VELAN?

- + ISO 9001:2008
- + Proven Track Record
- + Reliable Service
- + 24/7/365 Tech Support
- + Short Response Time
- + Quick Resolution
- + Operational Efficiency
- + Cost Effective

#### SERVICE OFFERINGS

- ▶ Data Center Operations & Helpdesk
- ▶ Network & Server Management
- ▶ Desktop Management
- ▶ Storage Management
- ▶ Security Management
- ▶ Application Management
- ▶ Patch Management
- ▶ End User Support
- ▶ Hosting Support

#### BUSINESS MODELS

- ▶ 24/7 Phone Support
- ▶ Pro-active Server Management
- ▶ Hourly Server Management
- ▶ Monthly Server Management
- ▶ Server Optimization Service
- ▶ Dedicated Resources
- ▶ Shared Resources
- ▶ Ticket Based Support



#### VALUES DELIVERED

- ▶ High Availability of Resources
- ▶ Proactive Maintenance
- ▶ Resolution of Root Cause
- ▶ In-depth Knowledge
- ▶ Best Practices



**Velan Managed Services**

info@velaninfo.com  
www.velaninfo.com

 velan.sales

CALL 1.516.717.2049 FOR A FREE CONSULTATION