Serving beyond boundaries...
Making distances insignificant

RELIABLE PARTNER TO MANAGE YOUR IT RESOURCES

Remote IT Infrastructure Management Services

Offering *solutions* and *services* to design, build and manage your IT infrastructure to ensure high availability at the same time reduce TCO and increase ROI.

INDUSTRIES

- Data Centers/NOC's
- ISPs
- Soho & SMBs
- Webhosting Firms

WHY VELAN?

- ISO 9001:2008
- Proven Track Record
- Reliable Service
- 24/7/365 Tech Support
- Short Response Time
- Quick Resolution
- Operational Efficiency
- Cost Effective

SERVICE OFFERINGS

- Data Center Operations & Helpdesk
- Network & Server Management
- Desktop Management
- Storage Management
- Security Management
- Application Management
- Patch Management
- End User Support
- Hosting Support

BUSINESS MODELS

- 24/7 Phone Support
- Pro-active Server Management
- Hourly Server Management
- Monthly Server Management
- Server Optimization Service
- Dedicated Resources
- Shared Resources
- Ticket Based Support

VALUES DELIVERED

- High Availability of Resources
- Proactive Maintenance
- Resolution of Root Cause
- In-depth Knowledge
- Best Practices

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